

Peter Krauss

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EXPERIENCE

West Community Library, Full-Time Library Service Technician – St. Petersburg, FL 2024* – Present

* Promoted from part-time (OPS) to full-time role.

- Provided full circulation and patron services: checkouts, returns, holds, charges, and inquiries.
- Delivered reader advisory, reference, and tech assistance; assisted patrons with computers and printing, Hoopla, Libby, and other digital resources.
- Supported collection maintenance, weeded the collection, and digitized records for improved efficiency.
- Created displays and promotional materials; developed an email marketing campaign boosting event participation.
- Promoted intellectual freedom through Banned Books Week and other outreach initiatives.
- Developed, marketed, facilitated, and led programs on digital literacy, creativity, gaming, and budgeting.
- Introduced recurring staff reorientation on circulation procedures and policies.
- Fostered an inclusive and welcoming environment for all patrons.

EDUCATION

University of South Florida – Tampa Bay Area, FL

Master of Library and Information Science (MLIS), GPA: 4.0 2026

Bachelor of Arts in Interdisciplinary Social Sciences: 2021

Concentrations: Economics, Criminology, Psychology

ADDITIONAL PROJECTS

Community Library Awareness Campaign – Online 2025 – Present

- Created [a comprehensive post on services and resources offered by the library system](#).
- Shared monthly PPLC program guides.
- Generated over 135,000 post views, strengthening public engagement.

SKILLS

Library & Technical Tools: SirsiDynix WorkFlows ILS, Hoopla, Libby, Libguides, Mailchimp, Canva.

Software & Digital Tools: Microsoft Office Suite (Word, Excel, Powerpoint, etc.), Google Workspace (Docs, Sheets, Forms, Slides, etc.), AI tools (ChatGPT, Claud, Gemini, etc.), Visual Studio Code.

Professional Competencies: Customer service, information literacy, tech troubleshooting, creative problem solving, adaptability, organization, conflict resolution, strong work ethic, willingness to learn.

PROFESSIONAL MEMBERSHIPS

American Library Association | **Florida Library Association** | **Public Library Association** | **USF SOLIS**